

Merchant Account Functionality for PHPS Client facilities

- PhysioLogic Human Performance Systems (PHPS) provides consultation, programming and services by contract with client organizations. PHPS utilizes merchant account functionality through Authorize.net to collect the payments from client facilities for the amount and specifics of our contract.
- Customer Service Contact Information is PhysioLogic Human Performance Systems, POBox 515, Osakis, MN 56360 or 320-491-9662.
- Alternate contact email is: info@bestage.co
- There is no Return Policy or Refund Policy other than what is described in the Master Services Agreement between the facility and PHPS.
- Cancellation of regular payment processing is subject to the Term and Termination descriptions in the Master Services Agreement
- Incidental or additional charges for hourly-billed work, travel, shipping/postage, or products will be invoiced to the client organization separate from monthly recurring contract payments received through the merchant account gateway.
- This company's merchant account is located in the United States.
- PHPS will provide all reasonable measures to protect the privacy of client organization information obtained through the merchant account transaction processes. No information is shared with entities outside PHPS .
- BESTAge®, PhysioLink and www.bestage.co are trademark, web-based management system and web-entities owned by PhysioLogic Human Performance Systems, LLC.
- We accept VISA, MASTERCARD, DISCOVER, and most bank debit cards.
- This merchant account gateway is intended for the simplification of payments to PHPS of the contracted price for the MASTER SERVICES AGREEMENT contract between PHPS and the Client. The monthly processing of this amount takes the place of invoicing/processing payment and isn't intended as a point-of-sale or retail payment processing transaction. Any changes to the amounts charged, the date of charge, or the frequency of charge must be defined in writing in or as addendum to the MASTER SERVICES AGREEMENT.
- PHPS, PhysioLink, and www.BESTAge.co use encrypted secure server technology in conjunction with the security of Authorize.net for all merchant account processes. You can be assured that you will always have a secure payment pathway with this process.

Merchant Account Functionality for Client Facility to Process Membership Dues

- (Client Facility Name) provides this individual customer with membership privileges to utilize the facilities and fitness related services and equipment as per the Membership Agreement Contract signed by this individual.
- Customer Service is available from (Client Facility Name, address, phone number).
- Alternate contact for service or questions may be directed to PhysioLogic Human Performance Systems, LLC. POBox 515, Osakis, MN. 56360 320)491-9662.
- There are no Refunds or Returns of payments made through this payment gateway due to the 'financed' nature of payments over time for services rendered at the beginning of the membership.
- Payments are scheduled as regular monthly payments on the anniversary of initiation of the membership and will automatically extend every six months. The individual has the option to cancel their membership and stop the payment schedule every 6 months from initiation. Individual situations will be examined by the Wellness Director of (Client Facility Name) for determinations of membership or payment modifications.
- In addition to regularly scheduled payment processing of individual membership dues, this portal may be utilized to purchase other services or goods from (Client Facility Name). The PhysioLink system will provide an itemized receipt of non-membership dues charges processed through this gateway for the individual member. The member will have their debit or credit card statement as receipt of the membership dues payments.
- PhysioLink is owned by PhysioLogic Human Performance Systems, LLC and which is located in the United States.
- PhysioLink and (Client Facility Name) will provide all reasonable measures to protect the privacy of individual member information. No personal information is shared or sold.
- PhysioLink and BESTAge program processes are contracted to (Client Facility Name) who may have other titles or "doing business as" names identified in the Individual Membership Agreement.
- We accept VISA, MASTERCARD, DISCOVER ...
- As stated in the Membership Agreement Contract, the member understands that membership dues are contracted for 6 month periods to spread out the payment of services rendered every six months. The charges to the members credit/debit card will be scheduled on the monthly anniversary of initiating the membership payment. There are no durable product price lists other than what may be offered by (Client Facility Name) where the individual member who uses this payment

gateway for such purchase shall receive an itemized receipt created by the PhysioLink software system.

- This merchant account gateway is hosted on a secure server under a HTTPS:// URL to protect the privacy and information of the individual member.